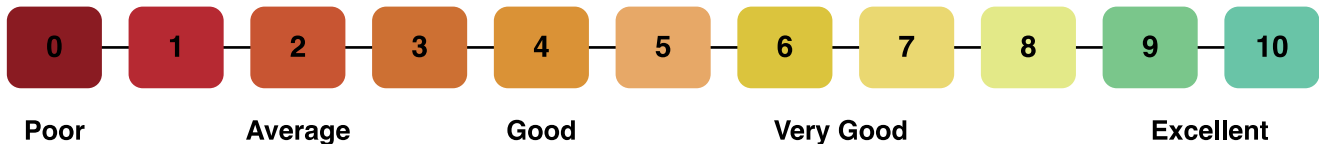


**Dear Customer,**

Thank you for getting your vehicle serviced through the Service-On-Wheels (SOW) facility.

We would like to know how we performed. Please spare a few moments to give us your valuable feedback as it will help us in improving our services.

**Please rate your service experience on the following parameters:**



Q. No.	Question Description	Rating	Specific Remarks
1	Convenience in arranging doorstep service through SOW facility.		
2	Friendliness and courtesy shown by the staff during the doorstep service.		
3	Time taken for servicing of your vehicle.		
4	Satisfactory explanation of charges, based on work demanded by you.		
5	Quality of work done.		
6	Cleanliness of vehicle, interior as well as exterior (only if vehicle washing done).		
7	Your overall experience of getting your vehicle serviced through Service-On-Wheels (SOW) facility.		

Any other suggestions: .....

.....

.....

Will you prefer getting your vehicle serviced through SOW facility in future?

Yes / No

Will you recommend SOW facility to your friend/relatives?

Yes / No

**Name & Signature:** ..... **Date:**.....

**Regn. No.:**.....